

CURRICULUM VITAE

PERSONAL DATA



Name : Dr. Hussein Mohammad Hussein Ibrahim
Date of Birth : 15 July 1975
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OBJECTIVE

My name is Hussein Ibrahim, Associate professor in Tourism Management Department at the University of Jordan. Specialist in Tourism and Hospitality Management with 21 years working experience in Jordan and Malaysia. Experienced trainer and team leader who like to work in educational institutions, local communities, and other Tourism and Hospitality establishments.

ACADEMIC QUALIFICATIONS

- PhD in Tourism and Hospitality Management, University Sains Malaysia (USM), Malaysia (2014). **Thesis Title:** “Factors Influencing Length of Stay and Expenditure of Domestic Tourists in Al Aqaba City, Jordan”
- M.Sc. in Tourism Management, Yarmouk University, Jordan (2005).
- B.Sc. in Hotels Management, Al-Mustansiriya University, Iraq (1999).

WORKING EXPERIENCE

- Associate Professor, Department of Tourism Management, The University of Jordan (10/04/2023 to Present).
- Head of Tourism Management Department, School of Archaeology & Tourism, The University of Jordan (1/10/2020 to Present).
- Assistant Dean for Student Affairs, School of Archaeology & Tourism, the University of Jordan (27/09/2019 to 20/9/2020).
- Assistant Dean for Development and Quality Assurance, School of Archaeology & Tourism, the University of Jordan (17/09/2017 to 9/09/2019).

- Assistant Professor, Department of Tourism Management, The University of Jordan (2/04/2018 to 10/04/2023).
- Full time lecturer, Department of Tourism Management, School of Archaeology & Tourism, The University of Jordan (UJ) (6/09/2015 till 2/04/2018).
- Assistant Professor, Department of Tourism Management, School of Administrative & Financial Science, Irbid National University (INU) (1/10/2014 till 31/08/2015).
- Supervisor and Coordinator, Department of Tourism and Hotel Management, Ibn Rushd Comprehensive Secondary School for Boys, Ministry of Education, Irbid-Bani Kenanah (10/09/2002 till 1/09/2014).
- Member of National Team to Authoring Tourism and Hotel Management books, Ministry of Education, Management of Curriculum and Scholasticism Books, Amman-Jordan (23/08/2008 till 23/08/2009).
- Lecturer and Trainer in Tourism and Hotel Management Courses, Training and Consultation Office, Irbid National University, Irbid-Jordan (1/10/2001-till 29/08/2002).

PUBLICATIONS

➤ JOURNALS

1. Raed Al-Tabini, Kerry Miller, Ismaiel Abuamoud, Hussein M. Ibrahim (2022) Jordanian and Syrian Refugee Knowledge of Hydropolitics in the Middle East. *Journal of Positive School Psychology*, Vol. 6, No. 6, 4895 – 4913.
2. Hussein M. Hussein Ibrahim (2022) Factors Influencing Tourism Marketing Strategies at the Five Star Hotels in Amman City, Jordan. *Journal of Positive School Psychology*, Vol. 6, No. 4, 7318 – 7332.
3. Hussein M. Hussein Ibrahim (2021) the Analysis of Implementation of Customer Relationship Management on the Five-Star Hotels in North Cyprus. *Annals of the Romanian Society for Cell Biology*, Certificate of Acceptance Letter. 13 May, 2021.
4. Hussein M. Hussein Ibrahim and Nidal Al-Zboun (2021) Differences in Sustainability Practices among Jordanian Hotels. *Annals of the Romanian Society for Cell Biology*, Certificate of Acceptance Letter. 13 May, 2021.
5. Hussein M. Hussein Ibrahim (2020) Training of Hotel Personnel and its impact on the level of Service delivery in Jordanian Hotels. *Journal of Critical Reviews*, ISSN- 2394-5125 V 7 (11).
6. Ramzi Alrousan, Hussien Ibraheim, Malek Bader, Nermeen khasawneh (2020) Sustainable Tourism Development in Jordan: Measuring Customer Satisfaction of American Tourists Visiting Petra and Mount Nebo in Jordan, *Journal of Environmental Management and Tourism*, DOI: [http://doi.org/10.14505/jemt.v11.4\(44\).26](http://doi.org/10.14505/jemt.v11.4(44).26)

7. Hamzah Elrehail, Ibrahim Harazneh, Mohammad Abuhjeeleh, Amro Alzghoul, Sakher Alnajdawi, Hussein M. Hussein Ibrahim (2018) Employee Satisfaction, Human Resource Management Practices, and Competitive Advantage: The Case of Northern Cyprus, *European Journal of Management and Business Economics*, 2020, 29(2), pp. 125–149.
8. Nermin Al-khasawneh, Shadi Al-Hrout & Hussien M.Ibrahim (2018). The Role of Tourism Media in the Promotion of Domestic Tourism in Jordan (Governorate of Irbid as A model), *Journal of Tourism, Hospitality and Sports*, ISSN (Paper) 2312-5187 ISSN (Online) 2312-5179, Vol.37
9. Hussein Abu Alasal, Shadi Ali Alhrout & Mohammad Allymoon (2016). Prosocial Behaviour of Front-Line Employees in the Jordanian Hotels Industry, *Journal of Tourism, Hospitality and Sports*, ISSN (Paper) 2312-5187 ISSN (Online) 2312-5179, Vol.23.
10. Ramzi Alrousan, Hussien Ibrahim, Malek Bader & Ismaiel Abuamoud (2016). Sustainable Tourism Development in Jordan: Destination Attributes Effects on Tourist Expenditure. A Case Study of Domestic Tourism in Aqaba City, *Journal of Environmental Management and Tourism*, Volume VII, Issue 4(16) Winter 2016.
11. Malek Bader, Ramzi Alrousan, Ismaeil Abuamoud & Hussein Abu Alasal (2016). Urban Tourism in Jordan: Challenges and Opportunities Case Study: Amman, *British Journal of Economics, Management & Trade*, 12(4): 1-11, 2016.
12. Ahmad Puad Mat Som, Bashar Alhaj Mohammad & Hussein M. Hussein (2010). Shopping Motivation Factors at Tourist Night Markets, *Journal of Tourism*, XI (1), 1-11.

➤ BOOKS

1. Hussein M. Hussein, Adnan Daoud & Hitham Samara (2009). *Front Office Management-Level One*, Amman, Jordan: Ministry of Education Press.
2. Isam Al-Makhadmeh & Hussein M. Hussein (2009). *Travel and Tourism-Level One*, Amman, Jordan: Ministry of Education Press

CONFERENCES

1. Shadi Ali Al Hrout, Badaruddin Mohamed and Hussein Mohammad Hussein. *Rural Tourism; A Dynamic Role in Non-Urban Areas*, Presented paper: at the 3rd Regional Conference on Tourism Research (RCTR 2013). Langkawi, Malaysia 29-31 Oct, 2013.
2. Ahmad Puad Mat Som, Hussein Mohammad Hussein & Abdul Aziz Hussein (2010). *Rural Tourism as Primary Niche in Non-Urban Tourism Typology*, Paper presented at the 1st Regional Conference on Tourism Research (RCTR 2010). Penang, Malaysia on 13-14 December 2010.
3. Participation and Attendance at the 4th International Conference on Built *Environmental* in Developing Countries (ICBEDC), Organized by Universti Sains Malaysia (USM) and University of south Australia (UniSA), Penang Malaysia on 1st – 2nd December (2010).
4. Hussein M. Hussein, Ahmad Puad Mat Som & Bashar Al-Haj Mohammad (2010). *Tourism and Environmental Impacts in the Gulf of Aqaba, Jordan*, Paper presented at the 3rd International

Conference on Southeast Asian Natural Resources and Environmental Management (SANREM), Kota Kinabalu Sabah, Malaysia on 3-5 August 2010.

5. Hussein M. Hussein, Ahmad Puad Mat Som & Mohammad Al-Badarneh (2010). *Factors Influencing Length of Stay and Expenditure of Local Tourists: the Case of Aqaba Destination-Jordan*, Paper presented at the International Graduate Tourism Research Conference, Kuala Lumpur, Malaysia on 16-17 April 2010.
6. Mohammad Al-Badarneh, Ahmad Puad Mat Som & Hussein M. Hussein (2010). *Social Exchange Theory in Tourism; Between Effective and Inadequate*, Paper presented at the International Graduate Tourism Research Conference, Kuala Lumpur, Malaysia on 16-17 April 2010.

TRAINING COURSES

- Amadeus Central Reservation and Ticketing Course, October 2021.
- First aid course, Faculty of Nursing, University of Jordan 2018.
- Targeted Learning Outcomes, Accreditation and Quality Assurance Center, The University of Jordan 2015
- Galileo system (Airline Reservation & Ticketing), TIM-Travel & Tourism, from 1 September 2014 to 1 October 2014 with a total of 120 hours.
- Fidelio System (80 Hours), Al-Balqa' Applied University, Jordan (16/8/2008 to 2/9/2008).
- SPSS (Statistical Package for the Social Sciences), USM, Penang, Malaysia (1/12/2010 to 5/12/2010).
- Comprehensive Computer Course (Word, Excel, Power Point, Access & Internet), Irbid, Jordan (10/2/2002 to 17/4/2002).
- Ticketing & Tariff and Passengers Handling Courses, Baghdad, Iraq (9/8/1998 to 3/9/1998).

ACADEMIC COMMITTEES

- Member of practical training committee in hotels and practical training in tourist agencies from 2015 to present.
- Member of E-learning support committee at School of Archeology and Tourism 2020.
- Rapporteur of study plan committee for Hotel Management program 2019.
- Rapporteur of Media Committee at School of Archeology and Tourism 2019.
- Member of Quality Assurance Committee in Tourism Management Department 2019.
- Member of Higher Elections Committee at School of Archeology and Tourism 2017, 2018, 2019.
- Member of Labour Market Committee at School of Archeology and Tourism 2018.
- Coordinator of academic program for the Department of Tourism Management, in addition to ensuring the quality of department and its outputs 2017/2018.
- Member of Study Plan Development Committee in the Department of Tourism Management 2017/2018.
- Member of Activities Committee at School of Archeology and Tourism 2017/2018.

- Member of Development and Quality Committee at School of Archeology and Tourism 2017/2018.
- Representative of Tourism Management Department on School of Archeology Council, 2016, 2017, 2018.
- Member of committee for developing Bachelor's of hotel management and events management programs in 2017.
- Representative of School of Archeology and Tourism in the University of Jordan Council 2016/2017.
- Chairman of Committee for Accreditation and Quality Assurance Commission for Higher Education Institutions, to consider the Bachelor of Events Management program at Ammon Applied University College 2016.

SKILLS

- Training and Teaching Experience and Skills
- Excellent communication skills combined with the ability to relate well to people at all levels
- Self-planning and Time Management
- Ability work under pressure
- Self-motivation
- Teamwork

OTHER ACTIVITIES

- Founder, Al-Shuala Association for Tourism Promotion and Heritage Revival.
- Member of Al Tamouh Cooperative Society, Which is concerned with supporting and developing local communities.

LANGUAGES

- Native Arabic speaker
- English: Very good
- Bahasa Malay: Good

REFERENCES

1. **Associate Professor Dr. Ramzi Al Rousan**, The Hashemite University (HU)
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<https://scholar.google.com/citations?user=dDrk4igAAAAJ&hl=en>

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